

Local Citizens Advice Bureaus around the Birmingham area

Citizens Advice Birmingham, Ground Floor, Gazette Buildings 168 Corporation Street, BIRMINGHAM, West Midlands, B4 6TF.

enquiries@bcabs.cabnet.org.uk

No drop in service. Advice via Adviceline Telephone Number 0808 278 7990 or webchat www.adviceguide.org.uk OR for Deaf/Hard Hearing Textphone Adviceline Number: 18001 03444 111445
Telephone advice times - Monday to Friday 9.30am - 16.30pm

0121 683 6900 (Admin Office) - NOTE: No Advice given or Appointments made on this number

Citizens Advice Sandwell & Wallsall (Smethwick), Unit 6, Tollgate Shopping Precinct, SMETHWICK, West Midlands, B67 7RA.

smethwick@citizensadvicesandwell-walsall.org
<https://citizensadvicesandwell-walsall.org/>

Advice session times – Monday, Tuesday and Thursday 9.00am to 15.30pm, Wednesday and Friday 9.00am to 12.30pm
Telephone Advice Helpline 0808 278 7812 (Charged at Local Rates)
Telephone advice times - Monday, Wednesday, Thursday and Friday, 9.00am to 15.30pm, Tuesday 9.00am to 19.00pm

Citizens Advice Solihull Borough, 176 Bosworth Drive Chelmsley Wood, SOLIHULL, West Midlands, B37 5DZ.

Advice session times – Tuesday and Fridays only 10.00am to 14.30pm
Telephone Advice Helpline 0808 278 7976
Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 10.00am to 14.30pm

Citizens Advice Sandwell & Wallsall (Oldbury), Municipal Buildings Halesowen Street, OLDBURY, West Midlands, B69 2AB.

<https://citizensadvicesandwell-walsall.org/>

Advice session times – Monday, Wednesday and Friday only 9.00am to 15.30pm
Telephone Advice Helpline 0808 278 7812 (Charged at Local Rates)
Telephone advice times - Monday, Wednesday, Thursday and Friday, 9.00am to 15.30pm, Tuesday 9.00am to 19.00pm

Citizens Advice Sandwell & Wallsall (Wednesbury), Wednesbury Library, Walsall Street, WEDNESBURY, WS10 9EH

<https://citizensadvicesandwell-walsall.org/>

Advice session times – Tuesday and Friday only 9.30am to 17.30pm
Telephone Advice Helpline 0808 278 7812 (Charged at Local Rates)
Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 9.00am to 17.00pm

Citizens Advice Sandwell & Wallsall (Cradley Heath), Cradley Heath Community Centre Reddal Hill Road, CRADLEY HEATH, West Midlands, B64 5JG

<https://citizensadvicesandwell-walsall.org/>

Advice session times – Tuesday and Thursday only 9.00am to 15.30pm
Telephone Advice Helpline 03444 111 444 (Charged at Local Rates)

Telephone advice times - Monday, Wednesday, Thursday and Friday, 9.00am to 15.30pm, Tuesday 9.00am to 19.00pm

Citizens Advice Sandwell & Walsall (Walsall), Suite 10, 2nd Floor Bridge House, Bridge Street, WALSALL, West Midlands, WS1 1JQ

<http://www.wallsallcab.org.uk/>

This office is currently closed due to a severe flood. Please call the Telephone Advice Service on 0300 330 1159. For emergencies an advisor is based at The Civic Centre, Darwall Street, Walsall, WS1 1XU between 9am and 12pm. This service will be extremely limited.

Telephone advice times - Monday, Tuesday, Thursday and Friday only, 1.00pm to 16.00pm

Citizens Advice Sandwell & Walsall (Tipton), St Paul's Community Centre, Brick Kiln Street, TIPTON, West Midlands, DY4 9BP

<http://citizensadvicesandwell-walsall.org.uk/>

Advice session times – Monday and Wednesday only 9.00am to 15.30pm

Telephone Advice Helpline 03444 111 444 (Charged at Local Rates)

Telephone advice times - Monday, Wednesday, Thursday and Friday, 9.00am to 15.30pm, Tuesday 9.00am to 19.00pm

Citizens Advice Dudley & Wolverhampton, Dudley House, 9-11 Stone Street, WOLVERHAMPTON, West Midlands, DY1 1NP

This office is currently not open for clients and no staff are on this site.

<http://citizensadvisedudleyandwolverhampton.org/>
emailadvice@dudleycabx.org

Telephone Advice Helpline 0800 144 8848

Telephone advice times - Monday, Tuesday and Friday only, 9.00am to 15.30pm

Citizens Advice Bromsgrove & Redditch, 50-52 Birmingham Road, BROMSGROVE, Worcestershire, B61 0DD

<https://www.cabr.org.uk/contact> to complete online enquiry form

Freephone Advice Service 0808278 7890

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday only, 9.00am to 17.00pm

Wyre Forest Citizens Advice, 21-23 New Road, KIDDERMINSTER, Worcestershire, DY10 1AF

<http://www.wyreforestcab.org.uk>
info@wyreforestcab.org.uk

Advice session times – Monday, Tuesday, Wednesday, Thursday and Friday only 9.30am to 16.00pm

Telephone Advice Helpline 0808 278 7891

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 10.00am to 16.00pm

South Worcestershire (Droitwich) Citizens Advice, The Library Victoria Square Droitwich, WORCESTERSHIRE, WR9 8DQ

enquiries.wychavon@citizensadvice.org.uk

Advice session times – Tuesday and Friday only 10.00am to 13.00pm

Telephone Advice Helpline 0808 278 7891

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 10.00am to 16.00pm

Worcester CAB & WHABAC (Lowesmoor), The Old Glove Factory 13a Lowesmoor, WORCESTER, Worcestershire, WR1 2RS

<http://citizensadviceworcester.org.uk/>
advice@citaworcester.org.uk

Advice session times – Tuesday and Thursday 9.30am to 12.00noon, Wednesday 13.00pm to 15.00pm

Telephone Advice Helpline 0808 278 7891

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 9.30am to 16.00pm

Worcester CAB & WHABAC (Hopmarket), The Hopmarket The Foregate, WORCESTER, Worcestershire, WR1 1DL

<http://citizensadviceworcester.org.uk/>
advice@citaworcester.org.uk

Advice session times – Monday, Tuesday, Wednesday, Thursday and Friday 9.00am to 17.00pm

Telephone Advice Helpline 0808 278 7891

Telephone advice times - Monday, Tuesday, Wednesday, Thursday and Friday, 9.30am to 16.00pm

South Worcestershire(Malvern Hills) Citizens advice Bureau, 52 Prospect Close, MALVERN, Worcestershire, WR14 2FD

<http://www.citizensadvice.org.uk/>
enquires.malvern@citizensadvice.org.uk

Advice session times – Monday, Tuesday and Friday 10.00am to 16.00pm, Wednesday Specialist appointments only, Thursday 10.00am to 12.00noon

Telephone Advice Helpline 0808 278 7891

Telephone advice times - Monday, Tuesday, Thursday and Friday, 10.00am to 16.00pm

List of job centres:

Tel: 0800 169 0190

Open Monday, Tuesday, Thursday and Friday 10.00am to 17.00pm, Wednesday 10.00am to 17.00pm

Sandwell area

West Bromwich Job Centre: Christchurch House, High Street, West Bromwich, B70 8LG

Smethwick Job Centre: Trinity House, High Street, Smethwick, West Midlands, B66 3AD

Tipton Job Centre: Upper Lichfield Street, Willenhall, West Midlands, DY4 8ES

Oldbury Job Centre: 1 Church Street, Oldbury, West Midlands, B69 3AD

Dudley (used by some residents living in Sandwell)

Halesowen Maybrook House Job Centre: Maybrook House, Queensway, Halesowen, West Midlands, B63 4AH

Halesowen Job Centre: 60 Whitehall Road, Halesowen, B63 3JS